

**GENERAL TERMS AND CONDITIONS:**

**ENROLLMENT PROCEDURES AND DEPOSITS**

**Land Tours:** In order to secure space, a \$200 per person **non-refundable** deposit is required. Deposit requirements may vary during certain peak periods.

**Airfares:** Any airfares quoted are subject to change without notice and are subject to confirmation in the inventory required. Airfares cannot be guaranteed unless tickets have been issued, and in most cases tickets must be issued within 24 hours of making the reservations.

**Cruises and Special Packages:** Deposit and payment requirements will vary and are in addition to the \$200 per person deposit required for the land tours and will be advised upon quoting.

**TRIP INSURANCE:** Coverage is effective only from the date that insurance has been paid. Insurance must be paid at the same time the deposit is paid in order to obtain the pre-existing conditions exclusions waiver. Trip cancellation insurance will be automatically charged to all EcoAdventures bookings. You may waive the insurance by signing a waiver, which will be provided upon request.

**FINAL PAYMENTS:** Final payment must be received by EcoAdventures 60 days prior to departure. Earlier payment may be required for certain peak season periods. **All check payments must be made out to EcoAdventures Trust Account.**

**PAYMENTS BY CREDIT CARD:** Payments may be made by Visa, Mastercard, American Express, or Discovery. Diners and Carte Blanche are not accepted.

**LATE PAYMENTS/BOOKINGS:** Payments received between 30 and 59 days prior to departure will be subject to a \$50 per booking service charge, and between 11-29 days prior to departure will be subject to a \$100 per booking service charge, plus the cost of any special delivery services required to expedite documents. No bookings will be accepted within less than 11 days prior to departure date.

**INCLUDED IN OUR LAND TOUR SERVICES:** Transfers, land transportation and sightseeing excursions via motorcoach, minibus, van, train, or other conveyance as specified, except in cases where private car and driver are specified. Hotels are carefully selected by category and quoted on run-of-the-house basis unless otherwise specified. The right is reserved to substitute hotels for any reason, in which case EcoAdventures will endeavor to provide comparable accommodations or an adjustment in rate. Hotel taxes and services are included. Meals are as specified in each itinerary: B-Breakfast, L-Lunch, D-Dinner. Included meals are table d'hotel in accordance with local custom. **Porterage:** Airport porterage for two bags per person is included. Porterage in and out of hotels is **not** included.

**NOT INCLUDED IN OUR LAND TOUR SERVICES:** (1) Personal expenses such as laundry, liquors, wines, mineral water, phone, valet, taxis, etc; (2) Expenses due to flight delays, strikes, bad weather, or other irregularities; (3) Insurance; (4) Excess baggage charges such as airline overweight charges or airport tipping for more than two suitcases per person; (5) Cost of passport, visas, or other documentation; (6) Tips to sightseeing guides, drivers, or hotel bellmen; (7) Airport taxes or international departure taxes.

**CANCELLATIONS Land Tours:** All cancellations must be received in writing and will be subject to the following penalties: Cancellations received at any time will be subject to a \$200 per person processing fee. Cancellations received within 60 days prior to departure date will be subject to 50% of the tour. Cancellations received within 45 days prior to departure date will be subject to 100% of the tour. **Airline tickets** in most cases are non-refundable.

**Cruises:** Deposits and penalties on cruises vary with each individual cruise line. Consult us for details.

**Special Note Regarding High Season:** Conditions for special peak season dates, such as Christmas, New Years, Easter and local holidays may vary. Consult us for details.

**CUSTOMIZATION:** There is a \$50 fee assessed for any modifications to existing itineraries in the brochure, up to a maximum of two changes. More than two changes constitute a customized proposal. The following is the schedule of fees for **CUSTOMIZED PROPOSALS:**

Itinerary Length	Customization Fee	Maximum consultation/preparation time
4-10 days	\$100	2 hours
11-20 days	\$150	3 hours
20+ days	\$200	4 hours

The Customization fees are applicable to passengers' final payment, but if passengers do not book with EcoAdventures the fees are non-refundable. **TRAVEL AGENTS: Agencies with \$15,000 or more in bookings with EcoAdventures, Inc. over a 24 month period will be exempt from Customization fees.**

*Providing the highest quality, independent tours to Latin America since 1992.*

*Preferred vendors for Signature Travel Group, ETravelco, Journeys by Ambassador, Riverside Travel Group and Carriage Trade Travel Group.*



Integrity in Travel

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**California Seller of Travel #1011294-10**

**CHANGES:** Changes initiated by the travel agent or the passengers after deposit has been paid are subject to a \$50 fee **PER CHANGE**. Changes that require re-issuance of airline tickets will be subject to a \$150 fee **PER CHANGE**, plus applicable airline penalties, change charges or additional collection for changes in airfare. Changes initiated by force majeure, the tour operator, or by the airlines will not be surcharged. Changes initiated by EcoAdventures will not be charged.

**PERSONAL TRAVEL DOCUMENTS:** EcoAdventures' staff will assume that all passengers are U.S. citizens unless otherwise specified. Passports are required and should be applied for at least 30 days before departure date. Participants are required to comply with all visa, tourist card and health regulations applicable to the countries they will be visiting. Responsibility for proper documentation rests with the passenger and his/her travel agent, not with EcoAdventures. Non-U.S. passport holders should check different requirements, if any, for countries to be visited and for re-entry into the U.S.

**RESPONSIBILITY OF OPERATOR:** EcoAdventures, Inc. and/or suppliers assume no responsibility for any injury, death, damage, loss or delay incurred by any person in connection with the service of any train, vessel, carriage, aircraft, motorcoach or any other conveyance or by reason of any event beyond the control of the operator or supplier, or due to strikes or force majeure. The operator or suppliers shall not be held responsible for any act, omission or event. If it becomes necessary or advisable for the comfort or well-being of the passengers, or for any reason whatsoever, to alter the itinerary or arrangements, such alterations may be made without penalty to the tour operator and any additional charges may be collected from passengers at time of occurrence. The right is reserved to withdraw any or all tours should conditions warrant, also to decline to accept or retain any passenger. In such instances full or equitable amount will be refunded, but this amount shall not exceed the amount paid by the passenger. Schedules herein are subject to change without notice. Claims for refunds must be received by EcoAdventures in writing within 30 days of completion of the trip. Claims received beyond that date will not be considered. Similarly, the tour operator accepts no liability for loss of or damage to luggage; therefore, baggage/personal effects insurance is highly recommended.

**TRIP CANCELLATION INSURANCE:** Trip cancellation/interruption insurance is NOT included in EcoAdventures' rates. It is highly recommended that you review the cancellation penalties. In the event that you cancel your trip at any time, if you purchase trip cancellation insurance, you will be covered under this policy for any non-refundable portions of the trip. However, you are protected for cancellation only for specified reasons. If you choose not to purchase insurance, an insurance waiver must be signed.

**Trip Cancellation Protection Plan Coverage:**

Item	Trip Cost
Trip Cancellation & Interruption	\$ 500
Trip Delay/Missed Connection	\$ 1,000
Baggage & Travel Documents	\$ 100
Baggage Delay	\$10,000
Medical Expense	\$20,000
Emergency Medical Transportation	\$25,000
Accidental Death& Dismemberment	Included
Travel Guard Assistance Services	Included
Live Messaging	Included
Emergency Cash Transfer	Included

**Insurance provided by Travel Guard**

**Premium:**

Trip Cost Per Person	Premium Per Person	Trip Cost Per Person	Premium Per Person
\$ 0 - \$ 500	\$ 45	\$ 5,501- \$ 6,000	\$ 445
\$ 501 - \$ 1,000	\$ 74	\$ 6,001- \$ 6,500	\$ 483
\$ 1,001- \$ 1,500	\$ 93	\$ 6,501- \$ 7,000	\$ 517
\$ 1,501- \$ 2,000	\$ 129	\$ 7,001- \$ 8,000	\$ 579
\$ 2,001- \$ 2,500	\$ 164	\$ 8,001- \$ 9,000	\$ 655
\$ 2,501- \$ 3,000	\$ 200	\$ 9,001- \$10,000	\$ 731
\$ 3,001- \$ 3,500	\$ 235	\$10,001- \$11,000	\$ 805
\$ 3,501- \$ 4,000	\$ 270	\$11,001- \$12,000	\$ 884
\$ 4,001- \$ 4,500	\$ 305	\$12,001- \$13,000	\$ 960
\$ 4,501- \$ 5,000	\$ 340	\$13,001- \$14,000	\$1037
\$ 5,001- \$ 5,500	\$ 407	\$14,001- \$15,000	\$1114



**For Reservations and Information contact your professional travel agent**